B006

Customer reported fault while booking-in device

(As per Consumer Protection Act, warranty period: month 1-6)

Outlet name: Dealer ID:

Make: Model:

IMEI no:

Customer name:

Contact no:

Customer's description of the reported fault with the device: (Customer to complete)

1. Y N Has this device been through the Vodacom Repairs process?
   If no, kindly complete question 2 and 3
2. Y N Is the device accompanied by a proof of purchase from your store? (Attach hereto)
3. Y N Is the device within month 1-6 (since purchase)

Please provide as much detailed information as possible to enable a more timeous and accurate determination of the fault and nature of repair required:

Customer's description of the preferred outcome:

Declaration:

I hereby confirm that I have handed in the above device and that I am aware of the terms and conditions contained in the customer information leaflet

Customer signature: _____ Date: _____