

5.1 PRIVACY POLICY

This Policy includes Tyger Cellular (Pty) Ltd (the “Responsible Party”)’s Data Protection and Information Security Policy.

TYGER CELLULAR (PTY) LTD’S PRIVACY POLICY AND STATEMENT

Tyger Cellular (Pty) Ltd is committed to protecting your privacy. Sometimes we do need Information to provide services that you request, and this Privacy Statement explains data collection and use in those situations.

This Privacy Statement only applies to Tyger Cellular; it does not apply to other online or offline websites, products or services of other parties. Please read the complete Privacy Policy and Statement.

COMPLIANCE WITH THE PROTECTION OF PERSONAL INFORMATION ACT, ACT 4 OF 2013 AS AMENDED (PoPI ACT)

This Privacy Policy Statement is subject to the PoPI Act and requires the implementation of the Eight Conditions for the Lawful Protection of Personal Information in terms of the Act.

COLLECTION OF YOUR PERSONAL INFORMATION

We will ask you when we need Information that personally identifies you (Personal Information) or allows us to contact you. Generally, this Information is requested when you are registering before entering a contest, ordering e-mail newsletters, signing up for an event or training, or when purchasing and/or registering for any of our products. Personal Information collected by the Responsible Party often is limited to e-mail address, language, country or location, but may include other Information when needed to provide a service you requested.

For example: we will request Personal Information necessary for billing and/or shipping, such as: name, address, telephone number, and credit card number.

When you buy and install a new product, we may ask you to register your purchase electronically. We keep this registration Information on file with any Information you’ve already given us on previous engagements or mandates.

Tyger Cellular also collects certain Information from your computer hardware and software. This Information may include: your IP address, browser type, operating system, domain name, access times and referring website addresses. This Information is used for the operation of the service, to maintain quality of the service.

USE OF YOUR PERSONAL INFORMATION

We use your Personal Information for the following purposes:

1. To deliver services, such as newsletters, events, training or software, that you request or purchase.
2. To help us create and publish content most relevant to you.
3. To alert you to product upgrades, special offers, updated Information and other new services from the Responsible Party, if you so request.

We occasionally hire other businesses to provide limited services on our behalf, including packaging, mailing and delivering purchases, answering customer questions about products or services, sending postal mail and processing event registration. We will only provide those businesses the Information they need to deliver the service, and they are prohibited from using that Information for any other purpose.

Tyger Cellular may disclose your Personal Information if required to do so by law or in the good-faith belief that such action is necessary to:

1. conform to the edicts of the law or comply with legal process served on the Responsible Party;
2. protect and defend the rights or property of the Responsible Party; or
3. act in urgent circumstances to protect the personal safety of the Responsible Party's employees, users of our products or services or members of the public.

CONTROL OF YOUR PERSONAL INFORMATION

When you register, or otherwise give us Personal Information, the Responsible Party will not share that Information with Third Parties without your permission, other than for the limited exceptions already listed. It will only be used for the purposes stated above.

Tyger Cellular may send out periodic e-mails informing you of technical service or security issues related to a product or service you requested, or confirming that you requested a product or service. You will not be able to choose to unsubscribe to these mailings, as they are considered an essential part of the service you have chosen.

ACCESS TO YOUR PERSONAL INFORMATION

We will provide you with the means to ensure that your Personal Information is correct and current.

If you register with Tyger Cellular or subscribe to a newsletter, you can review and edit your Personal Information at the Profile page. You will be asked to enter your username and password before viewing your Personal Information.

At the Profile page you can:

- (1) View and edit Personal Information you have already given the Responsible Party;
- (2) Tell us whether you want us to send you marketing Information;
- (3) Choose whether you want Third Parties to send you their offers by postal mail;
- (4) Subscribe, or cancel subscriptions, to newsletters about our services and products.

SECURITY OF YOUR PERSONAL INFORMATION

Tyger Cellular is committed to protecting the security of your Personal Information. We use a variety of security technologies and procedures to help protect your Personal Information from unauthorised access, use or disclosure. For example, we store the Personal Information you provide in computer servers with limited access that are located in controlled facilities. When we transmit sensitive Information (such as a credit card number) over the internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

PROTECTION OF CHILDREN'S PERSONAL INFORMATION

Tyger Cellular is a general audience service provider and does not knowingly collect any Personal Information from children.

OPT-OUT PROCEDURE

"Opting-out" in a legal sense means the same as it does in an everyday sense. To "Opt-Out" means you are choosing to no longer participate in something.

Opting out becomes significant in a legal sense when you develop electronic mail, a website or app that's legally required to provide a method of opting out to those who use your website or app. Not all business models are required by law to provide an opt-out method for customers.

An Opt-Out Policy that lets customers know that they have the ability and right to opt out of aspects of your website or app, as well as a clear and easy-to-follow method for actually opting out, are required by law in certain circumstances.

PURPOSE SPECIFICATION OF PERSONAL INFORMATION

Any Personal Information supplied by a Data Subject shall only be collected and used by Tyger Cellular for the purpose for which it was originally intended. In the event that the Personal Information will be used for another purpose, consent from the Data Subject will be obtained prior to the use of such Information.

ACCURACY OF PERSONAL INFORMATION

In the event of any changes to the Personal Information of a Data Subject, the Data Subject is under an obligation to inform Tyger Cellular of the said changes within a reasonable period of time.

CHANGES TO THIS POLICY

Tyger Cellular will occasionally update this Privacy Policy. When we do, we will also revise the "last updated" date at the top of the Privacy Policy. For material changes to this Policy, the Responsible Party will notify you by placing prominent notice on our documentation / notices / place of business.

Tyger Cellular reserves the right to amend, alter and terminate this Policy at any time.

CONTACT INFORMATION

Tyger Cellular welcomes your comments regarding this Privacy Statement, please contact us by e-mail ivan.boshoff@vodadealers.co.za or mail to 19 Church Street Durbanville, 7550 or P.O. Box 4405 Tygervalley Centre 7550